Governance and Compliance

Removing risk, providing insight from analysis and enabling positive actions.

Our service helps monitor and address compliance and risk across your technology estate. We manage processes and monitor against policies to help deliver assurance, pro-actively addressing emerging risks whilst reducing the costs of governance.

Insight®

Governance and Compliance

Business challenge

Publisher audits continue to be a constant challenge for clients. Changes to metrics, web-based/indirect access and the virtualisation of data centres remain big drivers of non-compliance. Complex licensing programmes to reflect new ways of running technology, including hybrid cloud adoption, add to the issue. A few configuration changes can have major consequences and managing this is a significant task for IT groups already asked to support change with limited resources.

Our solution

We use our Environment and Tooling service or review an inventory source to build a picture of software deployments. We link this to our Purchasing and Entitlement services to create a full view of your rights and limitations. These activities may include the configuration of software asset management tools or take-on of your existing solutions, in combination of further relevant data sources (such as directories, HR and CMDBs).

Our specialists use Insight's extensive knowledge base, experience and good practice to produce a reconciled dashboard and compliance reporting. We monitor positions and provide regular observations and advice as part of our managed service.

Our offering extends reporting capability to different roles so that stakeholders receive useful insight for their roles. For example:

- Security and patching teams for releases and vulnerabilities
- Procurement and demand management for renewals and product strategy

Our service also includes support for audits and true-ups and options to manage the entire process.

Benefits

- Reduce the likelihood and impact of audits.
- Define spare capacity and cost reduction opportunities.
- Stakeholder aligned reporting to maximise effectiveness of the delivered outputs.

Related services

- **Licensing Intelligence Centre** to provide on demand software licensing expertise as an extension to your service desk.
- **Environment and Tooling** to provide clarity on the IT assets in your organisation and/or to manage associated tooling.
- **Purchasing and Entitlement** to efficiently manage and advise on software procurement decisions and drive fulfilment actions.
- **Lean Licensing** to optimise software consumption and procurement to its ideal running state.

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