



Insight's Cloud Care Update

Welcome to Insight's regular Cloud Care update – October 2024

This area is designed to keep you informed on the latest developments from our Cloud Care community, including news, additions, and updates from Microsoft, as well as recent and upcoming changes to our Cloud Commerce platform (CCx), and other valuable information.

We will regularly update this page as news from Microsoft is shared, ensuring you always have the most current information.

Here is an overview of our latest topics:

1. Microsoft News & Updates

- Self-service purchase options available for Microsoft 365 Copilot
- What's new in System Center 2025 and updated product pricing:
- POWER BI Premium to be replaced with Fabric
- Microsoft Places will be generally available by the end of 2024
- MFA requirements for Azure portal

2. New Commerce Experience (NCE) promotions

3. Cloud Commerce Platform (CCx) – October 2024 improvements, additions and bug fixes

4. Cloud Commerce Platform (CCx) – Upcoming release dates for Q1 2025

We encourage you to regularly check our Cloud Care update page to stay informed about these important changes. As one of our valued clients, we welcome your thoughts and feedback as we strive to make this page an even more effective resource for you.

If you have any questions or need further assistance, please do not hesitate to contact us.

Microsoft New & Updates:

- Self-service purchase options available for Microsoft 365 Copilot:

Microsoft has announced that starting October 7, 2024, clients with Microsoft 365 Business Basic, Standard, or Premium will be able to self-purchase Microsoft 365 Copilot through their portal.office.com interface.

This will NOT be limited to named admins purchasing through Insight's Cloud Commerce platform (CCx) on <https://buy.insight.com>. These purchases will be billed directly by Microsoft, will not be visible or manageable in your Cloud Commerce platform, and potential CSP promotions will not apply.

More information can be found [here](#)

If you wish to disable this feature (which we strongly recommend), follow Microsoft's documented instructions here → [LINK](#)

- What's new in System Center 2025 and updated product pricing:

System Center 2025 will be generally available worldwide beginning on November 1, 2024, and available to Cloud Solution Provider (CSP) clients soon after (exact date to be announced).

With leading-edge capabilities, including comprehensive monitoring, hardware and virtual machine (VM) provisioning, robust automation, and configuration management, this release offers a seamless datacentre management experience.

System Center is getting new prices across all commercial channels, affecting both versions (2022 and 2025). The price increases by 10% compared to the 2022 release. The new pricing supports the continued development and improvement of System Center, ensuring it remains a leading solution for managing complex IT environments.

More information can be found [here](#)

- Power BI Premium to be replaced with Microsoft Fabric:

With both pay-as-you-go and reservation options now available for Microsoft Fabric, Microsoft has announced the eventual end of life for the Power BI Premium capacity SKUs. To make the transition as easy as possible, Microsoft has ensured clients can access Fabric capabilities on their existing Power BI Premium per capacity.

Clients who have a renewal date after January 1, 2025 will need to replace their Power BI Premium capacity subscription purchase with the purchase of Fabric capacity at the end of their agreement.

Power BI Pro and Power BI Premium per user (PPU) are not impacted by this retirement.

More information can be found [here](#) and on our Insight Fabric page [here](#)

- Microsoft Places will be generally available by the end of 2024:

Microsoft Places, an AI-powered workplace app for flexible work, will be generally available by the end of 2024.

Places reimagines flexible work with AI by intelligently coordinating with coworkers to make the most of in-office days, modernising how employees connect, and optimising space management.

More information can be found [here](#)

- MFA requirements for Azure portal
 - Phase 1:
In October 2024, Microsoft began enforcement of multifactor authentication (MFA) for all users signing into Azure portal.
 - Phase 2:
Beginning in early 2025, gradual enforcement for MFA at sign-in for Azure CLI, Azure PowerShell, Azure mobile app, and Infrastructure as Code (IaC) tools will commence.

More information can be found [here](#)

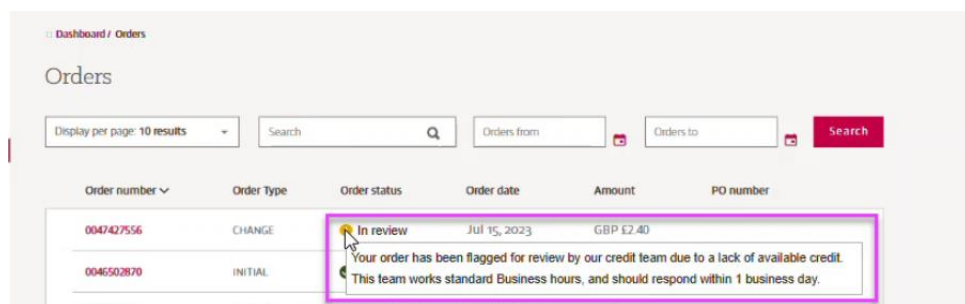
New Commerce Experience (NCE) promotions:

- Microsoft 365 Copilot CSP Getting Started: 15% valid from September 1, 2024 until December 31, 2024
- New Commerce Transition promotion for nonprofits: Business Applications valid from March 18, 2024 until December 31, 2024
- Nonprofit Modern Work NCE promotion valid from March 18, 2024 until December 31, 2024
- Bridge to the Cloud 2 promotion valid from February 1, 2023 until December 31, 2024
- Do more with Microsoft 365 E3 Accelerate promotional offer – 15 % valid from July 1, 2024 until June 30, 2025
- Windows 365 CSP – 15% valid from September 1, 2024 until February 1, 2025
- Dynamics 365 Business Central for Microsoft 365 customers – 10 % valid from August 1, 2024 until June 30, 2025

To get more info about the available NCE promotions and the eligibility criteria's, please contact your local account manager.

Cloud Commerce Platform (CCx) - October 2024 improvements, additions and bug fixes:

- Enhancements to the T&C's checkbox for better visibility
- Enhancements to the order in review message by providing an additional hover-over message when an order is "in review"



- Customers will be presented with a post-purchase NPS survey, providing a platform to share feedback on their experience with our Cloud Commerce Platform (CCx).

Cloud Commerce Platform (CCx) – Upcoming release dates for Q1 2025:

- January 04, 2025 14:00 UK / 15:00 CET until 17:00 UK / 18:00 CET
- February 08, 2025 14:00 UK / 15:00 CET until 17:00 UK / 18:00 CET
- March 01, 2025 14:00 UK / 15:00 CET until 17:00 UK / 18:00 CET

Please be aware that this maintenance downtime (typically on the first Saturday of the month) will be used to deploy ongoing improvements and install new features. During this time, you will see a maintenance page on <https://buy.insight.com/> that will prevent you from accessing the site and making transactions.