



Solution Brief

Remote Assist Fast Start

During these unprecedented times, many organisations are implementing remote work policies and travel restrictions to help limit business disruption, while keeping the health of employees a top priority.

This leads to a need for specific tools which allow remote experts to effectively see through the eyes of front-line workers and to offer advice and instruction.

Microsoft Remote Assist empowers employees to collaborate more efficiently by working together from different locations using HoloLens 2, Dynamics 365, Android or iOS devices.

Introducing the Insight Remote Assist Fast Start

Insight has developed a structured approach to Microsoft Remote Assist/HoloLens 2 deployments, delivered via a remote session. It covers the basics of Remote Assist and HoloLens 2 and helps guide you on the path to effective deployment.

It is designed for organisations either considering the use of Remote Assist/HoloLens 2, or who have taken delivery of HoloLens 2 devices, but not yet actively deployed. There will be an urgent need to get going with minimum fuss, but to ensure the right path is followed.

Using a questionnaire driven process, facilitated by Microsoft certified professionals, we gather the essential information about your particular circumstances and needs, then guide you through the essential steps to a successful deployment.

What's included in the Insight Remote Assist Fast Start

Review of:

- Introduction to HoloLens 2
- Remote Assist overview
- Typical use cases for Remote Assist
- Technical considerations and licensing for Teams and Remote Assist
- Understanding your existing/future Teams deployment
- Walk through rollout steps for your implementation
- Take you through the HoloLens 2 out of the box experience and through your first Remote Assist call*

*Where Teams deployment is ready for Remote Assist, or can be quickly put into a ready state.

For more information, contact Insight

1.800.INSIGHT | [insight.ca](https://www.insight.ca)

HoloLens 2 Authorized
Device Reseller

Microsoft
Partner | [Mixed
Reality](https://www.microsoft.com/mixedreality)